

Exhibit No. 1 to Subpart S [Sec. 502.304(a)]--

**Small Claim Form for Informal Adjudication  
and Information Checklist**

**Federal Maritime Commission, Washington, DC.**

Informal Docket No. 506911

Patricia Eyes An Individual- La Mesa, California;  
(Claimant)

vs.

Wallenius Wilhelmsen Lines-A Shipping Company, Woodcliff Lake, NJ  
(Respondent)

PAYMENT RECEIVED  
1/4/05  
1157  
67  
mpd

I. The claimant is [state in this paragraph whether claimant is an association, corporation, firm or partnership, and if a firm or partnership, the names of the individuals composing the same. State the nature and principal place of business.]

II. The respondent named above is [state in this paragraph whether respondent is an association, corporation, firm or partnership, and if a firm or partnership, the names of the individuals composing the same. State the nature and principal place of business.]

III. That [state in this and subsequent paragraphs to be lettered A, B, etc., the matters that gave rise to the claim. Name specifically each rate, charge, classification, regulation or practice which is challenged. Refer to tariffs, tariff items or rules, or agreement numbers, if known. If claim is based on the fact that a firm is a common carrier, state where it is engaged in transportation by water and which statute(s) it is subject to under the jurisdiction of the Federal Maritime Commission].

IV. If claim is for overcharges, state commodity, weight and cube, origin, destination, bill of lading description, bill of lading number and date, rate and/or charges assessed, date of delivery, date of payment, by whom paid, rate or charge claimed to be correct and amount claimed as overcharges. [Specify tariff item for rate or charge claimed to be proper].

V. State section of statute claimed to have been violated. (Not required if claim is for overcharges).

VI. State how claimant was injured and amount of damages requested.

VII. The undersigned authorizes the Settlement Officer to determine the above-stated claim pursuant to the informal procedure outlined in subpart S (46 CFR 502.301-502.305) of the

Commission's informal procedure for adjudication of small claims subject to discretionary Commission review.

Attach memorandum or brief in support of claim. Also attach bill of lading, copies of correspondence or other documents in support of claim.

(Date) 9/30/05

(Claimant's signature) Patricia Eyes

(Claimant's address) 10560 Rancho Road, La Mesa, CA 91941

(Signature of agent or attorney) \_\_\_\_\_

(Agent's or attorney's address) \_\_\_\_\_

**VERIFICATION**

State of CALIFORNIA, County of SAN DIEGO, ss: PATRICIA EYES,  
being first duly sworn on oath deposes and says that he or she is \_\_\_\_\_

The claimant [or if a firm, association, or corporation, state the capacity of the affiant] and is the person who signed the foregoing claim, that he or she has read the foregoing and that the facts set forth without qualification are true and that the facts stated therein upon information received from others, affiant believes to be true.

\_\_\_\_\_

Subscribed and sworn to before me, a notary public in and for the State of CALIF, County of SAN DIEGO, this 30<sup>TH</sup> day of SEPTEMBER, 2005. (Seal) By PATRICIA EYES who proved with SATISFACTORY EVIDENCE TO BE THE PERSON WHO STOOD BEFORE ME

J. Methot  
(Notary Public)

My Commission expires, 4-15-07



September 28,2005

## MEMORANDUM IN SUPPORT OF CLAIM

My name is Patricia Eyes, I am the Claimant and co-owner of a 1989 Coachmen, Catalina Motor Home that was purchased in San Diego California and shipped to England by Wallenius Wilhelmsen-the Respondent.

- (A) The vehicle was loaded onto the ship in Long Beach, CA, in perfect condition-please see before photographs. . It was en route to Bristol, England, and while the ship was docked in Norfolk, VA for loading, the motor home was damaged beyond repair. The following information substantiates that Wallenius was in violation of the Shipping Act of 1984. Wallenius is a Vessel-Operating Common Carrier, which provided ocean transportation to myself between the U.S. and England. Wallenius took responsibility for my motor home, therefore the Federal Maritime Commission has jurisdiction over this case.
- (B) Section 10(d)(1) of the Shipping Act of 1984 46 U.S.C. app. 1710(d)(1) states that no common carrier "...may fail to establish, observe, and enforce just and reasonable regulations and practices relating to or connected with receiving, handling, storing, or delivering property." Therefore, by delivering my motor home to England, when they had damaged it beyond repair before it left the United States, and charging for such delivery, Wallenius acted unfairly and unreasonably, and violated the Shipping Act of 1984.
- (C) The motor home was parked at the bottom of a busy loading ramp on Deck 2 of Carrier Vessel NF414TXS. It is noteworthy that in the Certificate of Survey performed by Briarwood Services Limited, it states, "that the choice of stowage position on a busy access ramp is not best suited for personal effects such as this private Motor Home." This shows negligence on the part of Wallenius. Section 10(d)(1) of the Shipping Act of 1984 states that no common carrier "...may fail to establish, observe, and enforce just and reasonable regulations and practices relating to or connected with receiving,

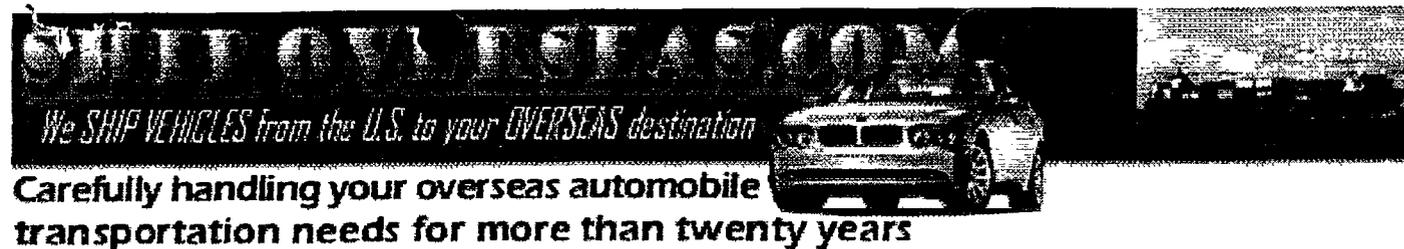
handling, storing, or delivering property.” Therefore, by parking a private motor home at the bottom of a busy loading ramp, Wallenius did not enforce just and reasonable regulations and practices connected with storing of property and therefore are in violation of the Shipping Act of 1984.

- (D) The accident occurred on 7/17/04 at 23:15 hours. Truck number 35, driven by Stevedores Cooper T. Smith failed on the ramp, jack-knifed and shed crates of rubber onto the motor home, completely crushing it. On the Major Incident/Damage Report it states “Party Accepting Liability – Cooper T. Smith Norfolk, VA.” The Port Captain notes “CTS need to do some major repairs to equipment”. This indicates negligence on their part, and since Wallenius are acting agents for Cooper T. Smith, they are responsible for ensuring all equipment used is safe and in good working condition. The driver of the truck was taken to the hospital and treated for injuries, then later released. Section 10(d)(1) of the Shipping Act of 1984 46 U.S.C app 1710(d)(1) states that no common carrier “... may fail to establish, observe, and enforce just and reasonable regulations and practices relating to or connected with receiving, handling, storing, or delivering property.” Therefore, by not enforcing just and reasonable regulations for checking the safety of the vehicles that they allow on to their ships for handling purposes, they are in violation of the Shipping Act of 1984.
- (E) When the motor home was off-loaded on to the docks in Bristol, England we were issued a bill for import duties and customs clearance for the full value of the vehicle. The full value of the vehicle then and now is ZERO. We were forced to hire a lawyer in the UK, to handle the customs office. The bills thus far for this lawyer are \$3,344.00. Lawyers bill enclosed. Then after the motor home had been sitting on the dock in Bristol for 13 months, completely open to the elements, we were asked to remove it, which we did at a cost of \$600. The vehicle has been deemed a total loss.
- (F) Insurance coverage was purchased for this vehicle through CNA. The insurance company has since paid me for the value of the vehicle only; a copy of the check stub is enclosed. Wallenius, who were acting agents for the Stevedores Cooper T. Smith, maintain that they are responsible only for \$500.00 of damage for “Carriage of Goods at Sea”. Firstly, the ship was not at sea, it was in the dock in Norfolk, VA. Secondly, the insurance company has reimbursed me for the damage of the goods.

- (G) Wallenius are responsible for the CONSEQUENTIAL DAMAGES that were incurred by making the decision to ship the motor home to a foreign country, when damaged beyond repair in the USA, Therefore, I am seeking \$39,739.12 in monetary damages. Section 10(d)(1) of the Shipping Act of 1984 46 U.S.C. app 1710(d)(1) states that no common carrier "...may fail to establish, observe, and enforce just and reasonable regulations and practices relating to or connected with receiving, handling, storing or delivering property." The fact that they delivered property to a country where Customs Laws are strictly enforced and incurred many expenses and unfair charges to myself, shows that they failed to observe just and reasonable regulations and are in violation of the Shipping Act of 1984.
- (H) Timeline:  
06/17/04 motor home cleared customs in US.  
06/21/04 I personally delivered the motor home to Long Beach CA in perfect condition-please see photographs.  
06/28/04 Carrier vessel NF414TXS sailed from Long Beach, CA.  
07/17/04 Vehicle was severely damaged while in port at Norfolk, VA.  
07/20/04 Insurance certificate issued.  
10/20/04 Bill of Lading issued (copy only with no conditions printed on the reverse side) (USNTD243147).  
05/18/05 received check for damage from Continental Insurance Company.
- (I) Contacts  
Patricia Eyes, 10560 Rancho Road, La Mesa, CA 91941 (619) 670-9392...owner  
Jack Friedman, Double A Auto Transport, 7968 Arjons Avenue, Suite 111, San Diego CA 92126.Shipping Agent (858) 547-0840  
Cataldo Piccione,-Wallenius Wilhelmsen Lines, Claims Dept. 188 Broadway, Woodcliff Lake, NJ 07677 (201)505-5139...shippers.  
Cooper T. Smith Stevedoring Inc. (757) 640-2580
- (J) I did everything I was instructed to do, including empty the propane tanks, and cover the upholstery, deliver the Motor home to Long Beach; drop off a Cashier's check, arrange for pick-up in the UK. After the incident I was asked to obtain the Marine Survey Report, which I did. I was told that the claim had to be settled in the UK, because that was where the vehicle was delivered. I tried to work with the shippers to settle the claim in the UK, but to date no settlement has been paid. I have now been informed that the

claim must be settled in the US because that is where the ship set sail. This delay has incurred further expenses for myself.

- (K) The vehicle was purchased to use as a recreational vehicle for myself and Mr. Frank Bacon the co-owner in the UK. The fact that the vehicle was damaged beyond repair points to "Loss of Use". To date, we have 62 weeks Loss of Use. We are only claiming for the number of weeks that either my husband and I, or the co-owners in the UK would have been vacationing. Please see spreadsheet, and rates for motor home rentals in the UK
- (L) Granted, the motor home was not new, but it was a very luxurious coach, fully self-contained with a bathroom, kitchen, and queen sized bedroom. The mileage was very low; it had been meticulously taken care of, and had many years of service remaining as a recreational vehicle. The cost to replace such a vehicle in the UK is upwards of \$30,000. Please see enclosed advertisements for American Motor Homes for sale or sold in the UK. 19,995 pounds equates to nearly \$40,000.
- (M) Wallenius ships 10,000 vehicles per month from the US, and should be well versed on just and reasonable regulations. I need to be placed in the position I was in when I trusted them to establish, observe, and enforce just and reasonable regulations and practices relating to or connected with receiving, handling, storing, or delivering my property.
- (N) Supporting documents:
  - Shipping Quote from Double A Auto Transport DBA Shipoverseas
  - Certificate of Title showing Customs clearance in US
  - Paid invoice to Double A Transport
  - Check stub for cashier's check- Wells Fargo Bank
  - Dock receipt
  - Bill of Lading
  - Major Incident/Damage Report
  - Copy of email from claims department
  - Before and after photographs of motor home
  - Certificate of Survey
  - Check stub from C.N.A insurance
  - Quotes for motor home rental in UK
  - Expense spreadsheet
  - Expense receipts.
  - Advertisements for motor homes to purchase in UK.



Thank you for your order -- please print this page as your receipt. In order to finalize your order and ensure that shipping for your vehicle(s) is booked properly, you may contact us by one of the following methods to arrange for payment by credit card, wire transfer, cashier's check, or money order. Please note your quote number and include it in all correspondence, so we can make sure payments are credited properly.

**Your Quote Number: 2123457883**

**Vehicles:**

0 Motor home 29"4

**Shipping From:**  
Long Beach, CA

**Shipping To:**  
Bristol, United Kingdom

**Shipping Method:** Roll-on, Roll-off Vessel

**Payment Method:** Cash

**Shipping Price:**

\$6,595.00 (shipping)

\$287.50 (insurance)

\$6,882.50 (total)

**Mailing Address:**

Shipoverseas.com

7968 Arjons Drive, Suite 111

San Diego, CA 92126

**Phone:** 888 805-4994

858 547-0840 (Inside CA)

**E-Mail:** [info@shipoverseas.com](mailto:info@shipoverseas.com)

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ShipOVERSEAS.com  
E-mail  
[info@shipoverseas.com](mailto:info@shipoverseas.com)

[tp://www.shipoverseas.com/quote\\_info.asp](http://www.shipoverseas.com/quote_info.asp)

6/12/2004

# ARIZONA CERTIFICATE OF TITLE



**Motor Vehicle Division**  
48-7200 R09/03

Inventory Control  
**0046509**

Vehicle Identification Number  
**1GBKP37W6K3332062**

Year  
**1989**

Make  
**COACH**

Model  
**P30**

Body Style  
**MHA**

First Registered  
**07/1989**

List Price  
**042438**

Mobile Home Manufacturer

Unit Number

**2704 SEA**

**ROBERT GENE WARNER**  
**31753 CROWSNEST**  
**PARKER AZ 85344**

Title Number  
**G011004121033 DUPLICATE**

Issue Date  
**04302004**

Film Number  
**E121G01119**

Odometer Reading (no tenths) \*  
**0059000 A**

Previous Title Number State  
**G010003279007 AZ**

Issue Date  
**10062003**

Previous Film Number  
**D279G01003**

\* A - Actual Mileage  
B - Mileage in excess of the odometer mechanical limits  
C - NOT Actual Mileage, WARNING ODOMETER DISCREPANCY

Arizona Brands

Previous Brand State Previous Brand State Previous Brand State Other States With Brands

Owners/Lessees  
**ROBERT GENE WARNER**

Lienholders

<b>LIEN RELEASE</b>					
Lienholder Name <i>Robert G. Warner</i>		Acknowledged before me this date		Notary Public Signature	
Lien Amount	Lien Date	Lienholder Signature	Date	County	State Commission Expires

Double A Auto Transport & Moving Int., Inc

7968 Arjons Drive Suite 111  
San Diego, CA 92126

# Invoice

Date	Invoice #
6/24/2004	2123457883

<b>Bill To</b>
Alan Eyes 10560 Rancho Road San Diego CA 92111

P O No	Terms

Description	Amount
1989 Motor Home 29'4" x 8'3" x 10'5" Vin # 1GBKP37W6K333206 Long Beach, CA to Bristol, United Kingdom  Paid in full by check 0251601949	6.882 52
<b>Total</b>	\$6.882 52

# DOCK RECEIPT

<b>Exporter (Name and address including ZIP code)</b> Double A Auto Transport International DBA Shipoverseas.com As Agent For Frank Bacon 7968 Arjons Drive, Suite 111 San Diego, CA 92126		<b>Document Number</b> USNTD243147	<b>Ocean B/L Number</b> USNTD243147	
<b>Consigned To</b> Frank Bacon 31 Stoneheads, Whaley Bridge High Peak, Derbyshire United Kingdom		<b>Exports references</b> 2123457883		
<b>Notify Party/Intermediate Consignee (Name and Address)</b> SAME AS ABOVE		<b>Domestic Routing/Export Instructions</b>		
<b>Pre-carrier by</b>	<b>Place of receipt by Pre-carrier</b>			
<b>Exporting Carrier (Vessel)</b> NF414 TXS	<b>Place of Loading/Export</b> Long Beach, CA			
<b>Foreign Port of Unloading</b> Bristol	<b>Place of delivery by on-carrier</b>	<b>Type of move</b>		
Marks and numbers	Number of Package	Description of Commodities in Schedule B detail	Gross Weight (kgs)	Measurement
	1	1989 Motor home 29'4"x8'3"x10'5" VIN# 1GBKP37W6K3332062	0	2521 cu. ft.

Delivery by:

Truck \_\_\_\_\_

Arrived date \_\_\_\_\_ Time \_\_\_\_\_

Unloaded date \_\_\_\_\_ Time \_\_\_\_\_

Checked by \_\_\_\_\_

Placed in ship on Dock location \_\_\_\_\_

Received the above described goods or packages subject to all terms of the undersigned's regular form of dock receipt and bill of lading which shall constitute the contract under which the goods are received, copies of which are available from the carrier on request and may be inspected at any of its offices.

**CARGO RECEIVED  
CLERK'S SIGNATURE/DATE:**

*Ray Brown*  
**SSA**

*4/21/04*

**B206 Pier F Long Beach Ca**

**BILL OF LADING**  
FOR COMBINED TRANSPORT  
OR PORT TO PORT SHIPMENT



SHIPPER DOUBLE A AUTO TRANSPORT & MOVING INTERNATIONAL, INC DBA SHIPOVERSEAS.COM 7966 ARJONS DRIVE STE # 111 SAN DIEGO CA 92126		BOOKING NO USNTD243147	BILL OF LADING NO US208261
CONSIGNEE TO ORDER OF  FRANK BACON 31 STONEHEADS, WHALFY BRIDGE HIGH PEAK DERBYSHIRE UNITED KINGDOM		EXPORT REFERENCES (A) REF 34134	
NOTIFY PARTY/ADDRESS SAME		FORWARDING AGENT - FMC NUMBER (B) FREIGHT FORWARDERS, INC 1227 BUSCHONG HOUSTON, TX 77039 U S A	
PRE-CARRIAGE BY		PLACE OF RECEIPT	
VESSEL/VOYAGE TEXAS NF414		PORT OF LOADING LONG BEACH, CA	
PORT OF DISCHARGE BRISTOL		ACCEPTANCE TERMINAL / LOADING PIEP (E)	
TYPE OF MOVE (F)		ON-CARRIAGE BY (G)	
Carriers receipt - Carrier has not checked in units or weight		PARTICULARS FURNISHED BY THE MERCHANT	
MARKS AND NOS CONTAINER NO	NO OF UNITS OR PACKAGES	DESCRIPTIONS OF GOODS (H)	GROSS WEIGHT (I) MEASUREMENT (J)
	1	UNIT 1989 COACH P30 VIN# 1GBKP37W6K3332062 OCEAN FREIGHT PREPAID NO SED REQUURED-AES 760327097-34134 NON NEGOTIABLE WAYBILL-- SIMPLIFIED DELIVERY. THESE COMMODITIES, TECHNOLOGY OR SOFTWARE EXPORTED FROM THE U S IN ACCORDANCE WITH EXPORT ADMIN REGULATIONS DIVERSION CONTRARY TO U S LAW PROHIBITED EXCEPTIONS/CONDITIONS AS PER SURVEY REPORT	13,999 LBS 6,350 KGS 2520 CFT 71.386 M3

TOTAL NO OF UNITS OR PACKAGES RECEIVED BY THE CARRIER IN WORDS (SEE CLAUSE 1) **One Unit(s)**

\*Applicable only when document used as Combined Transport Bill of Lading (See clause 1)

FREIGHT & CHARGES	CODE	REVENUE TONS	RATE	CURR	Per	PREPAID	COLLECT
					RT & M EA		
Declared Value (See clause 10)	EXTRA CHARGE	NONE	EXCHANGE RATE				
PLACE AND DATE OF ISSUE (YEAR, MONTH, DATE) PORT HUENEME, CA 2004 06 28			TOTAL				
for the Carrier Wallenius Wilhelmsen Lines AS			TOTAL PREPAID IN LOCAL CURRENCY	PREPAID AT USNTD		PAYABLE AT	

In witness of the foregoing hereinafter contained Original Bill of Lading have been issued one of which being accomplished the others to be void



WALLENIUS WILHELMSSEN

## Major Incident / Damage Report

**Vessel name** : TEXAS  
**Voyage** : AF411  
**Cargo identification** : 1989 Coachman Motorhome VIN# 1GBKP37W6K3332062  
**Bill of Lading number** : USNTD 243147  
**Shipper** : Double A Auto Transport Int'l Inc. 7968 Arjons Drive Ste. #111 San Diego, CA  
**Receiver** : Frank Bacon 31 Stoneheads, Whaley Bridge High Peak Derbyshire United Kingdom  
**Port of Loading** : Long Beach  
**Port of Discharge** : Bristol  
**Date/Time/Place** : 2004/07/17 2315 hrs Deck 2 ramp  
**Damage description** : Left front bumper and quarter panel torn and dented. Front windshield knocked Out. Left rear side caved in, with side panels ripped open.  
**Place/situation of accident** : Deck 2 ramp.  
**Cause of damage / Incident** : CTS Yard Hustler #35—Driver stated truck cut off while driving up deck 2 ramp. Truck began rolling back down ramp, driver tried to apply emergency brake. Truck continued to roll, causing gooseneck trailer to jack-knife. With this, metal crates of rubber rolled off trailer into Motorhome. Damage on front of Motorhome caused by truck and trailer striking it.  
**Equipment used and condition / self movable** : Cooper T. Smith Hustler truck #35  
**Shipped/Short shipped** : Shipped  
**Suggested corrective action** : Port Captain believes that CTS needs to do some major repairs to equipment being used aboard our vessels.  
**Photos** : Yes  
**Survey of damage** : Yes  
**Party accepting liability** : Cooper T. Smith, Norfolk, VA  
**Witness** : N/A

**Submitted by** : Richard Mock, Operations Supervisor  
**Date** : 2004/07/19

**Alan**

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**From:** "Jack" <jack@shipoverseas.com>  
**To:** "s-fair" <s-fair@pacbell.net>  
**Sent:** Thursday, July 22, 2004 4:09 PM  
**Attach:** AA Damag.tif; P7170013.JPG; P7170014.JPG; P7170015.JPG; P7170016.JPG; P7170017.JPG; P7170018.JPG; P7170019.JPG; P7170020.JPG; P7170021.JPG; P7170022.JPG; P7170023.JPG; P7170024.JPG; P7170025.JPG; P7170026.JPG; P7170027.JPG; P7170028.JPG  
**Subject:** Fw: MinFW: TEXAS AF411-Damages to Motorhome USNTD 243147

— Original Message —

**From:** Mahoney, Jerry  
**To:** 'jack@shipoverseas.com'  
**Cc:** Piccione, Cataldo ; Anderson, Tom ; Sabol, Justine ; Hill, Heidi  
**Sent:** Tuesday, July 20, 2004 1:14 PM  
**Subject:** FW: MinFW: TEXAS AF411-Damages to Motorhome USNTD 243147

Jack,

I am sending a copy of a damage report with pictures of a most unfortunate incident that occurred on the vessel Texas enroute from Long Beach to Bristol

We are sincerely sorry for the consequences of this accident that occurred during loading at Norfolk. Please contact the claims department at our offices in

Woodcliff Lake @ 201-307-1300 to initiate the claims process as appropriate

<<AA Damag.tif>>

*Best Regards*

*Jerry Mahoney*

*Sales Manager Western Region*

*Wallenius Wilhelmsen Lines*

*279 Hueneme Road*

*Port Hueneme CA 93041*

*Tel 805 / 488-4000 X265*

*Cell 805 / 207-5052*

*Fax 805 / 488-4009*

*E-mail [jerry.mahoney@2wglobal.com](mailto:jerry.mahoney@2wglobal.com)*

*Web [www.2wglobal.com](http://www.2wglobal.com)*

Please see the following pictures for damages incurred to 1989 Coachman Motorhome and 1979 Peterbuilt truck.

<<P7170013.JPG>> <<P7170014.JPG>> <<P7170015.JPG>> <<P7170016.JPG>> <<P7170017.JPG>> <<P7170018.JPG>>  
 <<P7170019.JPG>> <<P7170020.JPG>> <<P7170021.JPG>> <<P7170022.JPG>> <<P7170023.JPG>> <<P7170024.JPG>>  
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8/24/2005



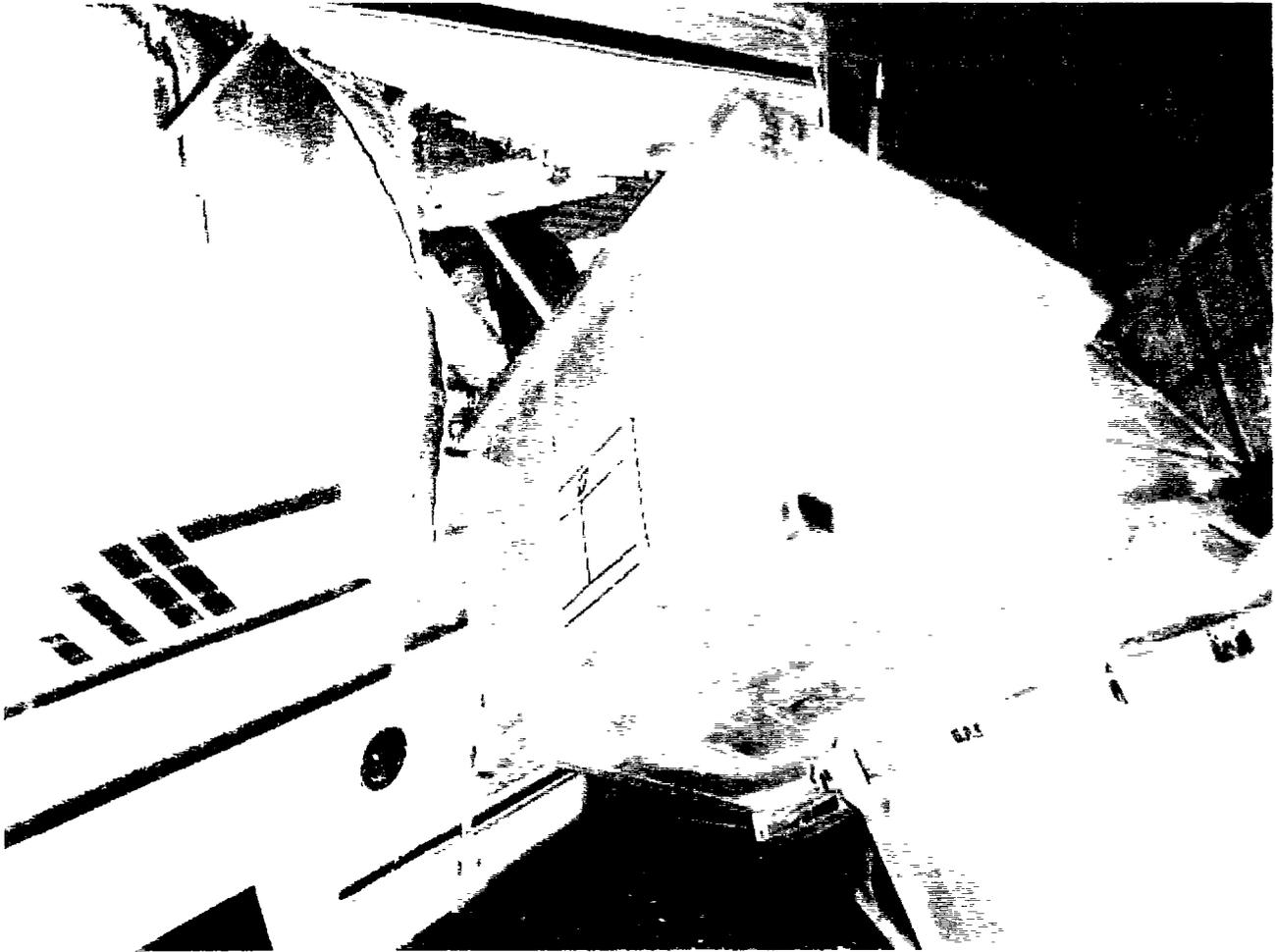




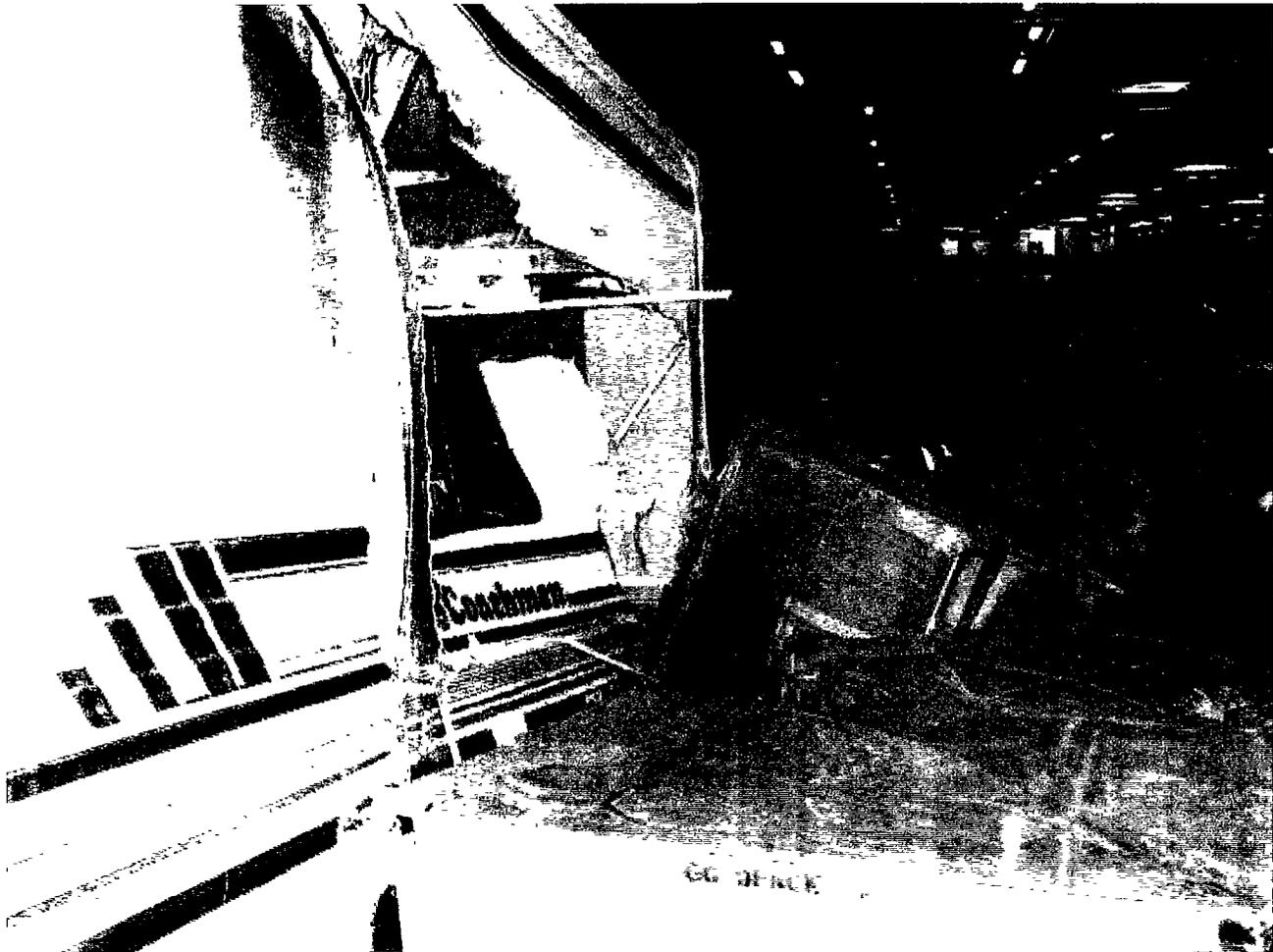


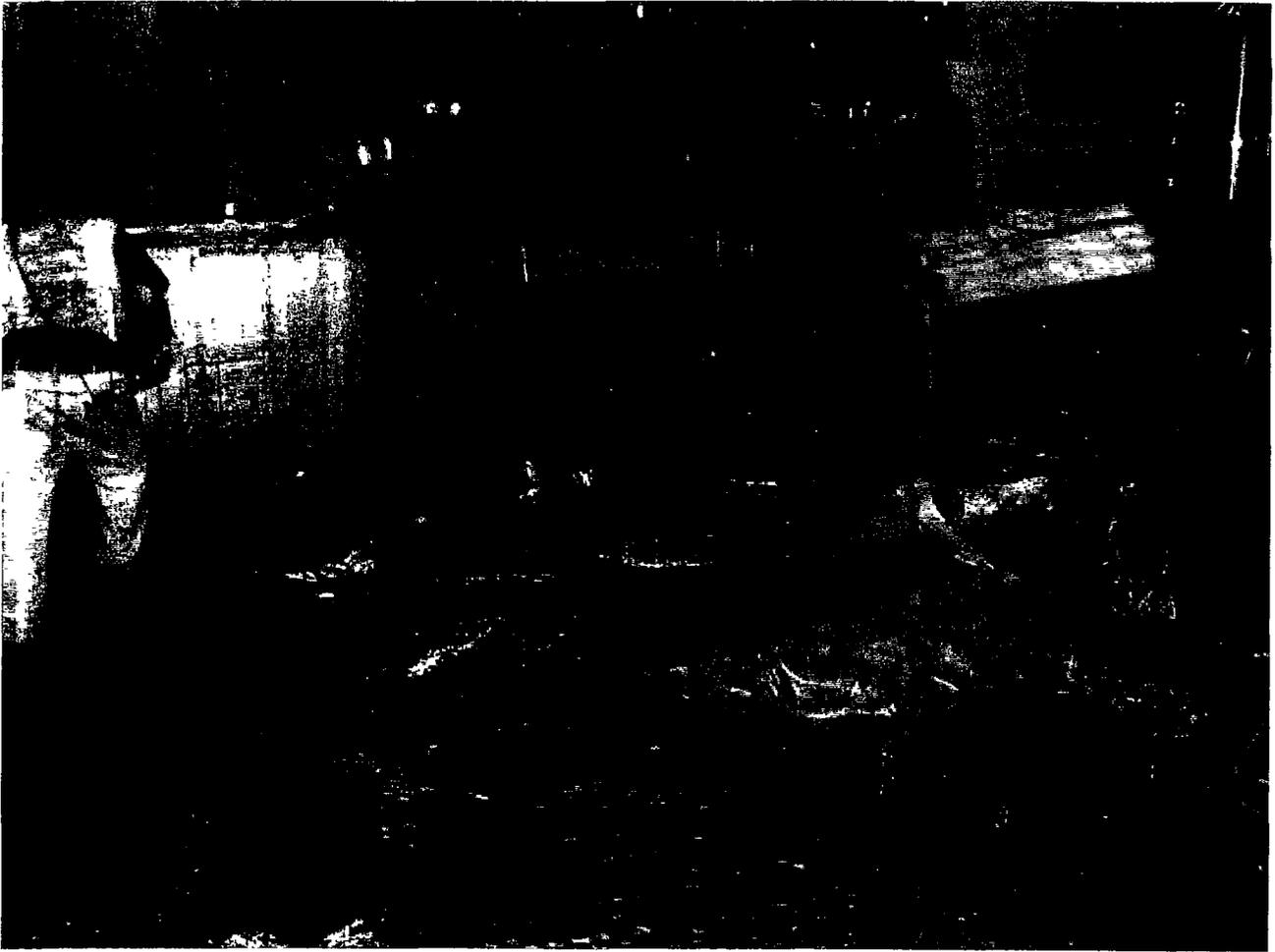




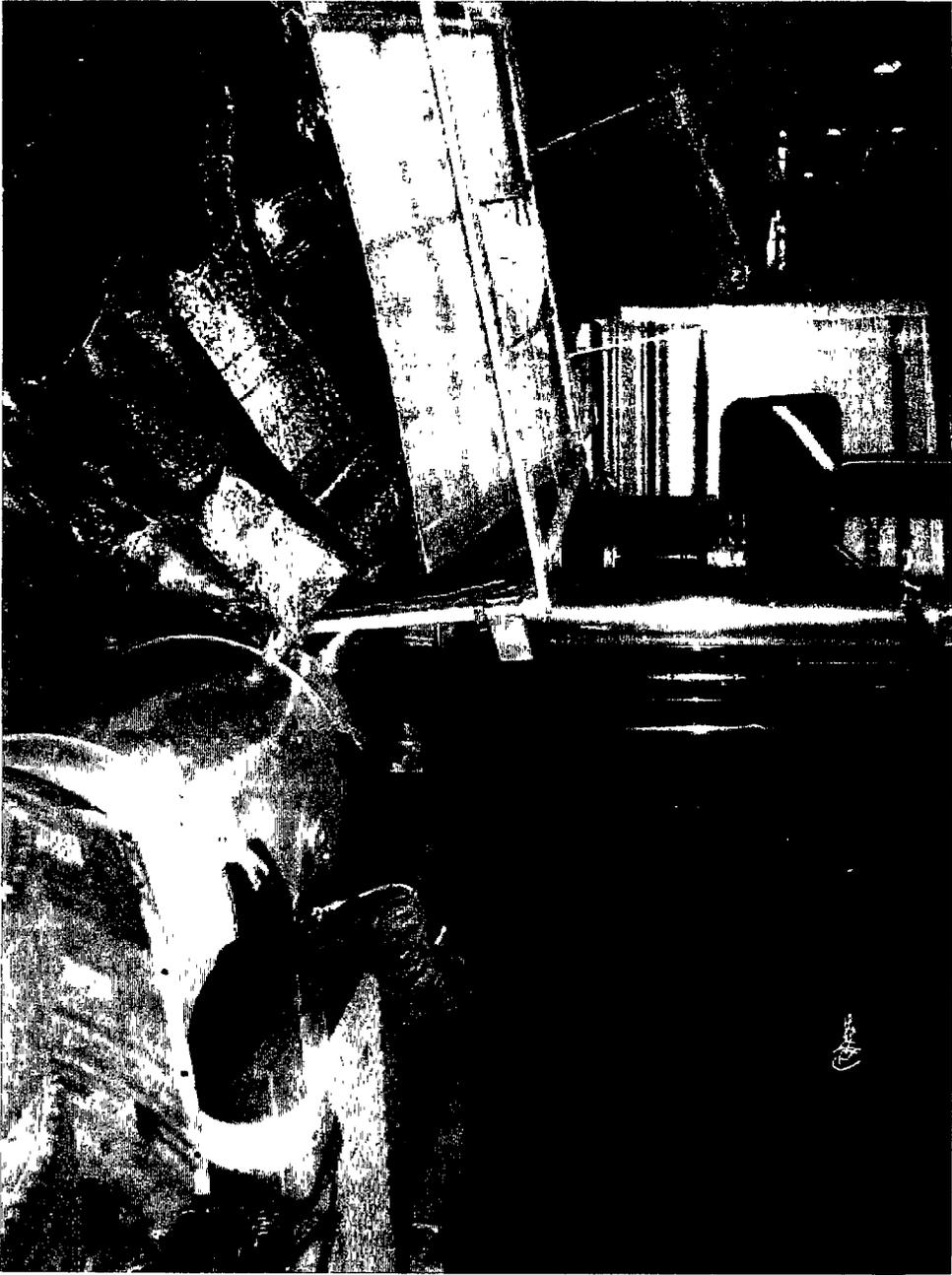




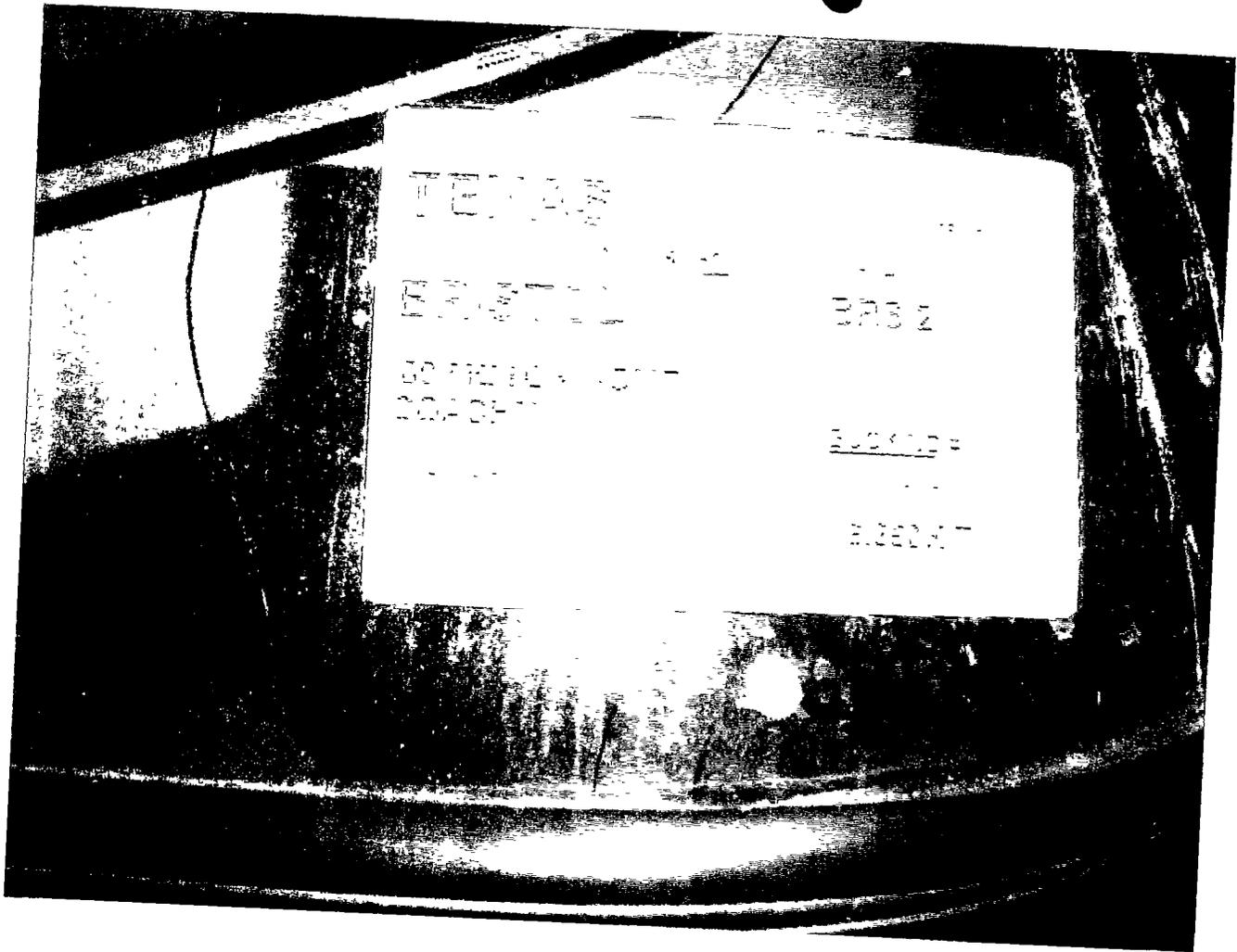




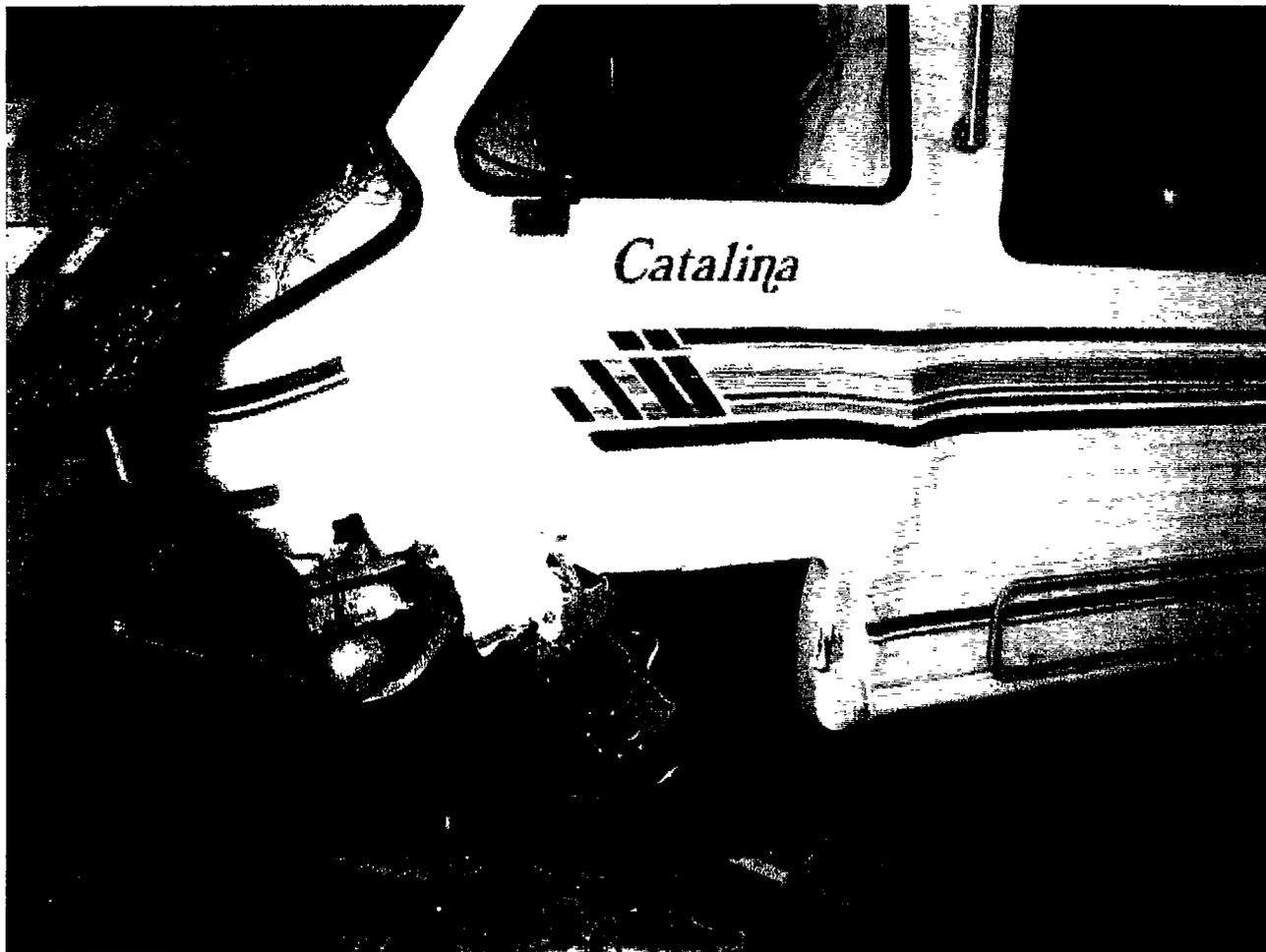


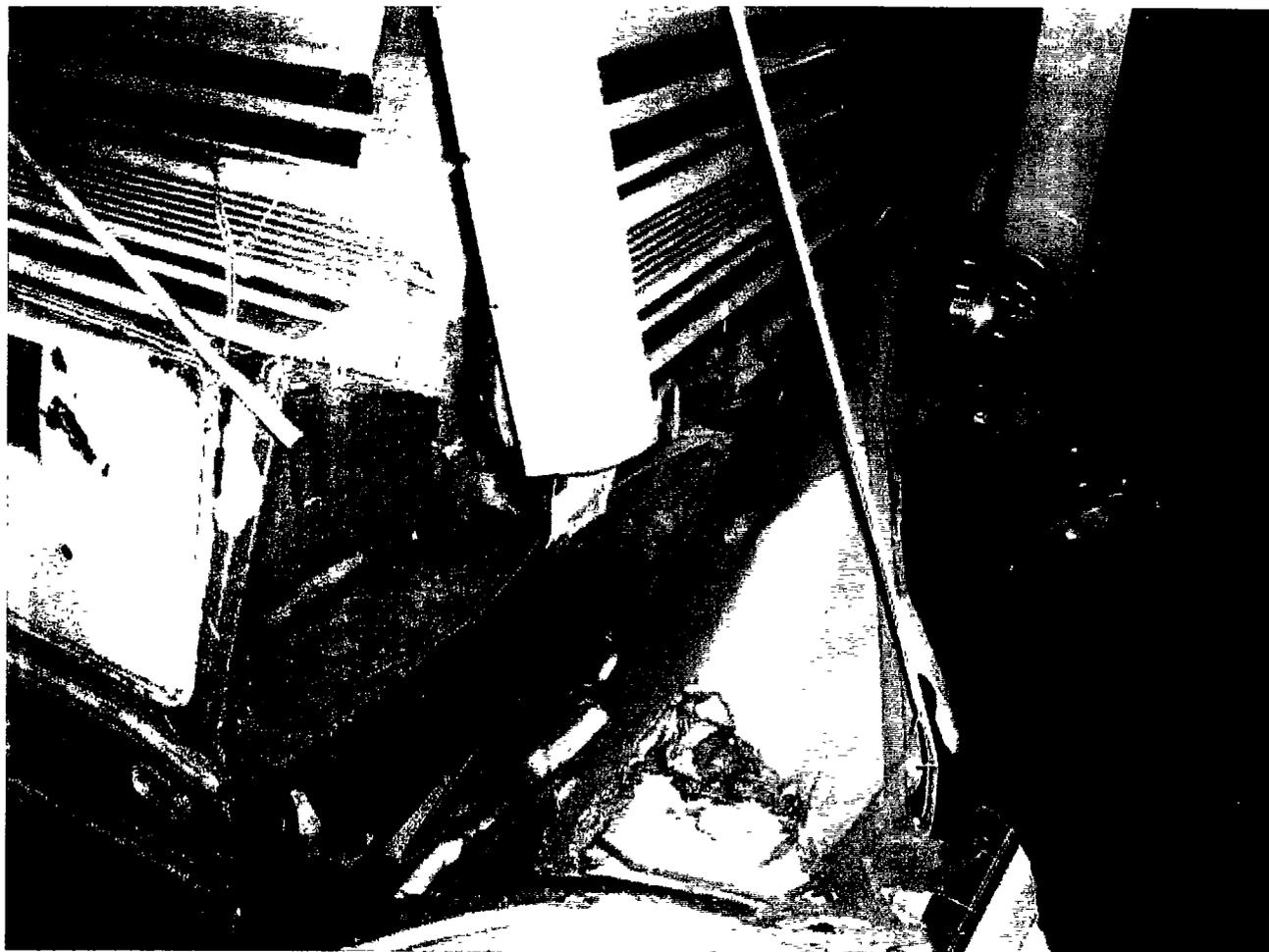
















# Briarwood Services Limited



"Briarwood", 103 Nore Road , Portishead BS20 8DW

Telephone: 01275 840 288 Mobile: 077 866 259 07  
Email: Briarwoodservice@aol.com

## CERTIFICATE OF SURVEY

Reference: AWW/4080401

Date: 4<sup>th</sup> August 2004

**THIS IS TO CERTIFY** that in accordance with instructions received from Denholm Barwil Limited as Lloyds Agent and on behalf of insurance interests, attendance was made at Royal Portbury Dock on the 2<sup>nd</sup> August 2004, to examine the alleged damage to a privately owned Coachmen P30 Motor Home, whilst on board the: -

**m.v TEXAS**

### Persons in attendance

Captain A Westcott-Weaver	-	Surveyor, of Briarwood Services Ltd.
Mr A.Dent	-	Ro-Ro Manager, of Royal Portbury Docks.
Mr A.Storstein	-	Chief Officer m.v Texas
Mr A Aquino	-	Third Officer m.v. Texas
Captain T Sears	-	On behalf of vessel owners P+I Club 'Skold'

### Narrative

Mr Frank Bacon, the owner of a used 1989 Coachmen P30 Motor Home, shipped his vehicle from Long Beach, California, U.S.A., on or about the 28<sup>th</sup> June 2004, on board the m.v Texas, voyage number NF414, to Royal Portbury Docks, Bristol, UK.

The m.v Texas was discharging and loading cargo in Norfolk, Virginia, U.S.A , between the 16<sup>th</sup> and 18<sup>th</sup> of July 2004 when Mr Bacon's vehicle was reportedly damaged by another vehicle during cargo operations.

The Coachmen P30 Motor Home vehicle was eventually discharged by means of a Tow Truck at Royal Portbury Dock on the afternoon of the 2<sup>nd</sup> August 2004.

### Survey and Attendance

Following our Instructions we liased with Bristol Port Company and although the m.v. Texas gave a final e.t.a. for the evening tide of the 1<sup>st</sup> of August 2004, we were advised that no cargo operations would commence until the morning shift of Monday the 2<sup>nd</sup> August 2004.

Proceeding to Royal Portbury Docks on Monday 2<sup>nd</sup> August 2004 we introduced ourselves to the Stevedores and the vessel's crew prior to interviewing them and conducting our Survey.

### Basic Construction of the Coachmen P30 Motor Home

The Coachmen P30 Motor Home was found to be a totally self-contained with its own on board generator and full domestic services. It is constructed on a steel chassis and built of a plywood composite insulation sandwich, protected and styled with fibreglass and plastic mouldings on the outside. Internally it is fully domestically fitted and decoratively timber clad.

The basic layout of the Coachmen Motor Home is as follows:

- Internal access is made through the externally stepped and centrally located door on the passenger side. (See photographs 12 and 21).

### Basic Construction of the Coachmen P30 Motor Home – (Continued)

- The said door leads into the galley area, and looking forward, leads to the sitting and driving areas respectively (See Digital photograph 'Main cabin from aft' No.13).
- From the galley leading aft is an off centre corridor with on the passenger side, bookcases, fridge, separate freezer and wardrobes leading to a full width double bedroom.
- On the right of the corridor is a w.c and integral shower unit. (See photograph No.14).

### Physical Survey

We found the Coachmen P30 Motor Home in its apparently original stowage position facing aft, close up to the port side of the vessel and on the ramp between No's 2 and 3 Decks.

The Coachmen P30 Motor Home was at the front of a series of other vehicles awaiting discharge at Royal Portbury Dock. Immediately behind it was a 'Peterbuilt' Truck Tractor unit, apparently also subject to claim, (See photographs 2 and 3)

The Coachmen P30 Motor Home was found secured with one fibre-lashing belt and one chain on the front axle and with chocks behind each of the wheels. We noted the remains of one broken fibre-lashing belt still attached to the front axle (See lower part of photographs 5 and 6).

Confirming that this Coachmen P30 Motor Home was the vehicle in question, (See photograph 4 – Shipment ID windscreen sticker) we proceeded to inspect externally and anticlockwise from the front of the vehicle, and found as follows: -

### Damage seen from the front

The split windscreen was out, broken and resting across the driver and passenger front consoles. Both windscreen wipers were bent and broken.

The engine bonnet hinges were distorted and/or broken.

The radiator cover/cowl and drivers side headlights were missing.

Damage seen from the front – (Continued)

The front steel bumper was bent overall and completely distorted on the driver's side having been bent under the engine compartment.

The fibreglass front panels were distorted and broken, particularly under the driver's pedal controls and steering column. In the same location, part of the panel was found to be missing, exposing the forward part of the engine compartment.

Although without chassis measurements, it appeared from the frontal view that the chassis was out of alignment.

Beneath the vehicle there was a small deposit of oil, along with other small pieces of impact debris, which could be seen around the drivers side front wheel. (See Photographs 5 and 6)

Damage seen on the Left Hand Drivers side

From the driver's front side corner to the rear of and including the driver's window, the fibreglass panelling was bent in and backwards, forming a high and proud crease behind the window. (See photograph 7).

The plastic moulded wheel arch was broken and distorted.

From above the drivers side rear wheel, which includes the shower and bedroom areas, the body panels were severely stove in and broken off. The pieces broken off were found beneath the vehicle (See photograph 8).

The rear windows (bedroom area) were broken and their frames distorted. (See photograph 9).

The air conditioning unit was seen to be partly exposed and had suffered damage (See photograph 10).

#### Damages seen from the rear

From the Drivers side rear corner the back panels had been ripped off and were found hanging with a split in the plywood composite and fibreglass cladding traversing most of the panel in a position above the rear break lights and indicators.

The internal accommodation was exposed. (See photographs 10 and 11).

The rear steel bumper and alloy access ladder, leading to the roof, were both found severely distorted.

#### Damage seen on the Right Hand Passenger side

This side of the vehicle appeared cosmetically intact although we noted a minor crack in the forward wheel arch plastic moulding, which appeared of an older origin. After discharge it was noted that the passenger side mirror had broken off and was placed inside the vehicle along with the other loose parts and windscreen described above.

#### Internal Survey

All soft furnishings were found to have been protectively covered with used old sheets.

The window blinds adjacent to the cabin table were broken off.

The built in double sink unit, hob/oven, extractor and combination oven did not appear to have been physically damaged. They were not tested for serviceability.

The integral w.c and shower unit had suffered much of the forward most damage in this area (See photographs 8 and 9). The shower enclosure was cracked and distorted, as were the other w.c fittings (See digital photograph 15).

The corridor was out of alignment at its entrance into the rear bedroom and exposed timber was visible (See photograph 14).

The bedroom area was stove in on the driver's side. The rear overhead cupboards were found broken away and hanging loose. (See digital photographs 16 and 17) The under bed storage drawer was open and jammed in position.

### Internal Survey – (Continued)

Within the corridor the wardrobe appeared undamaged but the drawer immediately below was found open and loose within its casing and runners. (See photograph 18).

The book storage cupboard adjacent to the door was found to have one shelf dislodged and other than slight cosmetic damage appeared, unharmed.

Above the entrance door the power management controls were in alarm mode and could not be stopped

Above the dashboard we noted some 'built in cabinets' commensurate in size to having contained a Television centrally and perhaps a Video or other type of equipment on the passenger side. There was no obvious damage noted internally although their fastening to the front of the vehicle would need examining.

### Interview

The Third Officer, Mr. A. Aquino, of the m.v Texas was reportedly the only member of the crew who witnessed the event that caused the alleged damage to the Coachmen P30 Motor Home.

Mr. Aquino advised us that on the night of the 17<sup>th</sup> July 2004 the m.v. Texas was discharging cargo in Norfolk, Virginia.

At 2235 hours local time a Maafi Trailer with a consignment of crates of rubber for discharge, which had been loaded in Singapore in Deck 2, was being towed by a Tractor Unit operated by stevedores from Cooper and Smith Company.

The Tractor Unit reportedly ran out of power on the ramp on which the Coachmen P30 Motor Home was stowed. The connected Units slid back down the ramp, jack-knifed and shed the crates of rubber onto and around the Motor Home and a truck immediately behind it.

### Interview – (continued)

The local Police and Ambulance were soon in attendance and the driver of the Tractor Unit was taken to hospital. Prior to the vessels departure for Baltimore at 0307 hours on the 18<sup>th</sup> July 2004 it was reported that the tractor driver had been released from hospital.

### Documentary Survey

The Chief Officer, Mr. A. Storstein, substantiated the above account and allowed us to view the Deck Log Book and take copies of the Damage Reports (See Appendices II and III). We can advise that what we sighted in the Deck Log Book was essentially the same as the Damage Reports in these Appendices.

### Comments

It is most likely that any claim made against the Shipping Company will in turn be referred to the Stevedoring Company in Norfolk, Messrs Cooper and Smith. We note that a representative of the Stevedores apparently signed the Wallenius Stevedore Damage Report (See Appendix III). Not least the aftermath of the incident was well witnessed and photographed by ship and shore personnel.

We would comment that the choice of stowage position on a busy access ramp is not best suited for personal effects such as this private Motor Home and should have been considered.

It can be expected that the original stowage of the Motor Home would have been almost parallel to the ship's side and secured with fibre-belt lashings and the wheels chocked. The fact that the rear of the vehicle was approximately 90cm from the ship's side and both the front almost touching and the broken lashing to the axle, suggests a considerable impact at the front. This could have also damaged the steering mechanism.

Due to the size of the impact there are likely to be many more defects not readily visible. These might include simply all of the wooden frame fastenings and joints being loose.

We would further suggest that the unseen plywood sandwich contained within the walls of the vehicle may also be damaged.

**Comments -- (Continued)**

Electrical items in the Galley area could also have been rendered inoperative due to this impact.

With regard to the previously mentioned Television and possible Video Units, it should be confirmed with the owner if these were furnished at the time of shipment.

We have since learnt that the insured value US \$ 11,500 also represents the purchase cost paid to the motor home dealer in California.

Overall we have little hesitation to opine that the vehicle is a constructive loss and should be treated as such.

This Report is issued without prejudice and in our opinion constitutes a description of the alleged damages caused to Coachmen P30 Motor Home at the time our survey was carried out.

Briarwood Services Limited confirms that any digital photographs included in this document are taken and printed 'as is' and not in any way digitally enhanced, altered or cropped.

**BRIARWOOD SERVICES LTD.**

**Appendices Attached:**

- Appendix I Photographic Record**
- Appendix II Barber Ship Management Damage Report (2 pages)**
- Appendix III Wallenius Wilhelsen Stevedore Damage Report.**
- Appendix IV Atlas Insurances Ltd - Confirmation of Insurance**

## APPENDIX II

### BARBER SHIP MANAGEMENT DAMAGE REPORT

# Barber Ship Management

D-6

## DAMAGE REPORT (Stevedore Damage)

Vessel : TEXAS Voyage No. : NF414 Serial No. : \_\_\_\_\_

Port : NORFOLK Date of accident : 2004-07-17

Agcmts :  
WALLENIUS WILHELMSEN

Charterers :  
\_\_\_\_\_

Damage caused during  
Loading  Discharging  Shifting

Damage caused to  
Cargo  Ship

### Cause of Damage:

TRAILER LOADED WITH RUBBER SLIDES IN RAMPWAY BETWEEN DECK2 AND DECK3. TRAILER AND CRATES OF RUBBER FALLING OFF, HITTING STOWED CARGO NEARBY. ( ONE UNIT CAMPER AND ONE UNIT TRUCK )

### Description of Damage:

THE CAMPER WAS HEAVELY DAMAGE IN FRONT AND THE BODY, BOTH FWD AND AFT, LEFT SIDE. MARKS/NO: POL:LBC POD:BRISTOL BOOKING NO USNTD 243147 VIN#IGBKP37W6K3332062  
DAMAGE ON THE TRUCK:FRONT BUMPER DENTED,FRONT GUARD DENTED,STEPS LEFT SIDE DENTED  
POL:LBC POD:BRISTOL MARKS/NO: BOOKING NO USNTD 232245 VIN#1219618

### Repairs

Essential  Deferred

\_\_\_\_\_

### Witnesses to the damage

1 Date : 2004-07-17  
A. Storstein  
A. STORSTEIN CH.OFF  
Signature

2 Date : 2004-07-17  
A. Aquino  
A. AQUINO 3 OFF  
Signature

Name of Stevedore Company :

COOPER AND SMITH

I, the undersigned hereby hold the stevedores responsible for the damage(s) described above

Extent of damage and liability accepted :

\_\_\_\_\_

[Signature]  
SØVIK  
Signature of Master  
Date : 2004-07-17

\_\_\_\_\_  
Signature of Stevedore  
Date : 2004-07-17

### IMPORTANT

Please forward

To : Owners of the Vessel  
Cc : BSM  
Cc : Vessel's Agents in the Port

Cc : Stevedoring Firm  
Cc : Ship's File

Form Date 2004-07-17

Reference 17/07/2004

Voyage No NF414

Port NORFOLK

Printed By Chief Officer Texas, Chief Officer

Printed Date : 2004-07-18

**Vessel Comment**

Chief Officer TEXS

WWL REPRESENTATIV RICHARD MOCK ATTENDED THE VESSEL IN NORFOLK.HE  
WITNESS THE DAMAGE AND CAN GIVE FURTHER INFO IF REQUIRED.PICTURES WAS  
TAKEN BY HIM AND BY CAPT AND CH.OFF.SIGNED COPY OF SDR(WW110) BY FAX  
TO CARGOQUALITY STCHLM

**Office Comment**

## APPENDIX III

WALLENUS WILHESEN STEVEDORE DAMAGE REPORT



WALLENIUS WILHELMSEN

STEVEDORE DAMAGE REPORT

VESSEL TEXAS Voy. No. AF 41/NE 414  
Port discovered NORFOLK  
Date and time 2235 LT 17 JULY 04  
Cargo/Vessel damage (Delete where inapplicable)

ALSO COMPLETE IN CASE OF CARGO DAMAGE  
POD BRISTOL RAMPWAY RZ43  
Portmark BR# 2 Deck  
Marks/Nos. BOOKING# USNTDZ43147  
VIN # 1GBKP37W6K333062  
Commodity 89 MOTOR HOME COACHMAN

NATURE OF DAMAGE AND BRIEF EXPLANATION HEADLIGHT  
FRONT WINDOW BROKEN BUMPER BEGOK  
DENTED RIGHT SIDE OF THE UNIT FROM GROUND  
WHILE TRAILER CLIMBING, IT LOST MOMENTUM  
AND SLIDE BACK HITTING THE  
CARGO STOWED ON THE RAMP,

CAUSE DURING LOADING  DISCHARGING

Signed [Signature]  
Name 3/3 ANDREW LARSON

Signed [Signature]  
(Name of Stevedore or Land Port)

COMMENTS BY SIGNATORY:

To WWL stockholder Cargo Quality Global  
To Stevedoring Company  
To local agent  
If ship damage - Marine superintendent  
To ship's file

White original -  
Blue copy -  
Yellow copy -  
Green copy -



WALLENIUS WILHELMSEN

STEVEDORE DAMAGE REPORT

VESSEL TEXAS Voy. No. AF 41/NE 414  
Port discovered NORFOLK  
Date and time 2235 LT 17 JULY 04  
Cargo/Vessel damage (Delete where inapplicable)

ALSO COMPLETE IN CASE OF CARGO DAMAGE  
POD BRISTOL  
Portmark BR# 1 Deck  
Marks/Nos. BOOKING# USNTDZ32245  
VIN # 12AB1P  
Commodity 79 PETERBUILT (TRAILER TRUCK)

NATURE OF DAMAGE AND BRIEF EXPLANATION  
FRONT BUMPER, FRONT WHEEL GUARD  
HEAD LIGHT - WHILE TRAILER CLIMBING,  
IT LOST MOMENTUM AND SLIDE BACK  
HITTING THE CARGO IN FRONT OF IT  
AND HITTING THIS AS WELL

CAUSE DURING LOADING  DISCHARGING

Signed [Signature]  
Name 3/3 ANDREW LARSON

Signed [Signature]  
(Name of Stevedore or Land Port)

COMMENTS BY SIGNATORY:

To WWL stockholder Cargo Quality Global  
To Stevedoring Company  
To local agent  
If ship damage - Marine superintendent  
To ship's file

White original -  
Blue copy -  
Yellow copy -  
Green copy -

## APPENDIX IV

ATLAS INSURANCES LIMITED CONFIRMATION OF INSURANCE



# Atlas Insurances Ltd

**Servicing Brokers: Revivim Ltd**  
93-02 70th Ave. Forest Hills N.Y.11375 Tel.:1-800-411-0913 Fax: 718-793-1011

## Confirmation of Insurance

**Policy No.** 23479 **Endt.** 13/13

**Reference:** 2123457883

**Assured:** Frank Bacon

**Consignee:** Frank Bacon

The following insurance has been effected under the above mentioned policy

with Certain Underwriters at Lloyd's under Contract No. MR0300 150 through Aon Limited 8 Devonshire Square, London EC2M 4PL

**Interest:** Used/Returned/Reconditioned goods properly packed and protected as below:

Vehicle

**Marks & Numbers:**

1989 Coach P30 - Vin # 1GBKP37W6K3332062

**Port of origin:** Long Beach, California

**Port of destination:** Bristol, United Kingdom

**Shipped From:** U.S.A

**Shipped To:** United Kingdom warehouse.

**Special Conditions:** Subject to Conditions and Warranties (Cargo) attached

Insured against the risks of physical loss and / damage as per institute cargo clauses(A) Cl.252 of 1.1.82, Institute war and strikes clauses (cargo) cl 255 and 256 of 1.1.82, Institute replacement clause cl.161. and subject to computer millennium clause (cargo) cl. Jcc97/077 of 9.9.97. Goods shipped in open top/open side/flat container are covered only as per institute cargo clauses (C) cl.254 of 1.1.82 and not as stated elsewhere. Excluding scratching, denting, bruising and claims for repainting. No claims for loss or damage to contents of vehicle but Underwriters will be liable for claims not exceeding \$750 for loss or damage to radio sets fitted to the insured vehicle. Excluding loss of cassette recorders/ CD players/ and or cassettes/tapes/CD's and the like. Excluding frost damage. No risk under own power except while being driven on or off vessels and/or conveyances. Excluding mechanical derangement unless caused by external impact to the vehicle. If shipped on deck- excluding rust, oxidation and discoloration

Warranted no loss to date of declaration.

Claims are subject to deductible / excess of U.S. Dollars 500

Warranted that in the event of loss or damage, notice in writing must be immediately given to carriers and/or bailees and to this office and application for survey to:

U.K. London

ADMINISTRATION BRANCH, AGENCY DEPT., LLOYD'S

Room 209, 1986 Building, 1 Lime Street, London EC3M 7HA

Tel: 44 20 7327 5500 & 7327 5851, Fax: 44 20 7327 6777 & 7327 5232

mike.joyce@lloyds.com & simon.collins@lloyds.com

**By Seafreight:** Texas NF414

**Shipment Date:** June 28, 2004

**Sum Insured:** U.S. Dollars 11,500.00 (US\$ 11,500.00 + 0.00 %)

Issued on July 20, 2004 at 17:01:10 EST

This certificate shall not be valid unless countersigned by:

AA Auto

Email ATL No. 16XCRQ47192706192004

Atlas Insurances Ltd  
On behalf of Insurers

Postal Annex # 241  
2514 Jamacha Rd Ste 507  
El Cajon, CA 92019 4492  
Ph: (619) 660 9874  
Fax: (619) 660 9302

Shipment

UPS 3 Day Select Commercial

Ship To:

Sec'y, Federal Maritime Commission  
800 N Capitol St NW  
Washington, DC 20573 0001

Package Id: 41703 25 66

Tracking #: 1Z93XW103946252402

Expected arrival: Wed 10/05 11:59 PM

Notary 10.00

Self Service 44 @ 0.09 3.96 TX

SUBTOTAL 39.62

TAX

Standard 10.00 @ 3.96 0.31

TOTAL 39.93

TEND MasterCard 39.93

Patricia Fyes

09/30/2005

#123677

10:39 AM

Track your Package at:  
<http://www.monchosandiego.com>

Thank you for your business,  
and come again soon!



available for any day Monday - Saturday.  
 Delivery and collection elsewhere can be arranged at an additional cost.  
 Collection times 3.00pm - 6.00pm.  
 Return times 8.00am - 11.00am Sunday by prior agreement

**LONG HIRE DISCOUNTS ARE AVAILABLE.**

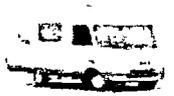
**Rates, additional charges and conditions are subject to change, and to  
 currency fluctuation, without notice - Errors and Omissions Excepted 260705cm**

[Click here to make a Reservation or request a Quote](#)

**PRESTIGE RANGE MOTORHOMES**

[Click here to make a Reservation or request a Quote](#)

**PRESTIGE 4 & 6 BERTHS 2005 RATES**

SEASON	 C Class - 594 6 Berth	 C Class - 524 6 Berth	 C Class - 644GT 5 Berth
	 A Class - B575 6 Berth	 T Class - 574GT 2 + 3 Berth	
	WEEKLY	SHORT BREAKS	ADDITIONAL DAYS
03 Jan - 17 Mar 2005	\$951	\$689	\$192
18 Mar - 02 Jun 2005	\$1,299		\$262
03 Jun - 30 Jun 2005	\$1,666	\$1,090	\$331
01 Jul - 01 Sep 2005	\$1,840	\$1,212	\$366
02 Sep - 30 Oct 2005	\$1,561	\$1,038	\$314
31 Oct - 15 Dec 2005	\$951	\$689	\$192
16 Dec 05 - 02 Jan 2006	\$1,299	\$863	\$262

Collection and return from our depot in Newark Nottinghamshire  
 available for any day Monday - Saturday.  
 Delivery and collection elsewhere can be arranged at an additional cost.  
 Collection times 3.00pm - 6.00pm. Return times 8.00am - 11.00am  
 Sunday by prior agreement

**LONG HIRE DISCOUNTS ARE AVAILABLE.**

**Rates, additional charges and conditions are subject to change, and to  
 currency fluctuation, without notice - Errors and Omissions Excepted 260705cm**

[Click here to make a Reservation or request a Quote](#)

**TO MAKE A BOOKING**

- A deposit of 25% of the rental will be required to make a booking.
- The balance payment is due eight (8) weeks prior to pick up of the vehicle.
- When making the booking the motorhome company require details of the customer's credit card, to cover any possible cancellation fees, should they be higher than the initial booking deposit.

06/10/04 FedEx to UK-Photographs and Documents-	\$32.01
06/14/04 Cost of manual for motor home	\$19.95
06/14/04 Postage to UK	\$4.00
06/17/04 Propane tank emptying prior to loading-	\$35.00
06/20/04 Cost of gas to LA, motor home delivery	\$42.68
6/24/04 Cashiers check to Double A Transport	\$6,882.52
06/24/04 Cost of cashiers check	\$16.00
07/02/04 FedEx to UK Documents	\$32.49
7//10/04 Postage to UK	\$4.80
08/30/04 FedEx to UK	\$35.80
01/03/05 Postage to Insurance Brokers	\$11.17
02/14/05 Lawyers fees in UK	\$3,344.00
09/27/05 Copies for Informal Docket	\$83.90
09/27/05 Filing fee for Informal Docket	\$67.00
09/27/05 Notary & Mailing Fee	\$28.80
Removal of salvage	\$600.00
Loss of Use Patricia & Alan Eyes for 9 weeks vacation in England	\$12,835.00
Loss of Use for Co Owner for 2 weeks vacation in Dec 2004	\$2,598.00
Loss of Use for Co Owner for 6 weeks vacation in Jan through March	\$5,706.00
Loss of Use for Co Owner for 4 weeks vacation in July	\$7,360.00
<b>Total Claim</b>	<b>\$39,739.12</b>

# Vickers Jones Wood & Co

## SOLICITORS

Your ref

Our ref: **B04Ba 178 RJV.JM**

When calling please ask for **Mr R. J. Vickers**

VAT Reg No 419 6044 51

11a Woodford Road  
Bramhall, Stockport  
Cheshire  
SK7 1JN

Telephone 0161 439 8971  
DX 25106 Bramhall  
Facsimile 0161 439 4610  
E-mail office@vjw.u-net.com  
Facsimile and E-mail not for service

July to  
Nov. 2004

Mr F. Bacon  
Dr Vickers Jones Wood and Co

**TO OUR PROFESSIONAL CHARGES** of and in connection with a claim in relation to the loss of a Coachman Motor Home on route from California to Bristol including work undertaken as follows :-

- 28.07.04 Attendance 50 mins
- 29.07.04 Letters 45 mins
- 27.09.04 Review documents 20 mins
- 13.10.04 Review and tele cons 30 mins
- 18.10.04 Review report 20 mins

AND in addition 23 routine letters/e-mails, 14 routine tele cons and 22 letters/e-mails in calculated in accordance with letter of engagement

ADD VAT thereon @ 17.5%

1250	00
218	75
<b>1468</b>	<b>75</b>

WITH COMPLIMENTS  
VICKERS JONES WOOD AND CO  
5 November 2004

THIS BILL IS IN  
POUNDS STERLING  
1.9 \$ = £1



ROBERT J VICKERS BA (LAW)  
JUDITH H VICKERS (Conveyancing Manager) PETER R W RIGG (Consultant)

This practice is regulated by the Law Society in the conduct of investment business.

Associated practice: 18 Middle Hillgate, Stockport, Cheshire, SK1 1DG Telephone 0161 477 9018

Note: Solicitors Remuneration Order 1972, please see overleaf

SPRING VALLEY POST OFFICE  
SPRING VALLEY, CALIFORNIA  
919779998

0567760977-0095  
(800) 275 3777

01:46:08 PM

Sales Receipt		
Product	Sale Unit	Final Price
Description	Qty	Price
Great Britain and Northern Ireland - Letter-Post Air		\$4.00
Issue Price:		=====
		\$4.00

Total:

=====

\$4.00

paid by:

\$20.00

Cash

-\$16.00

Change Due:

Bill #: 1000501929-1  
Clerk: 05

All sales final in stamps and postage.  
Refunds for guaranteed services only.  
Thank you for your business.  
Customer Copy

33

DISTRICT NO

DATE

ACCT NO



PROPANE INVOICE

327167

BILL TO

DEL TO

PROJECTED DELIVERY

PO NUMBER

PREVIOUS SALE NO	TRUCK NO.	METER READING - START	TENTHS

YOUR SALE NO	METER READING - FINISH

PLEASE REMIT TO: FERRELLGAS  
 8088 MIRAMAR ROAD  
 SAN DIEGO, CA 92126-4338  
 858-271-4400

CREDIT ACCT <input type="checkbox"/>	CHARGE <input type="checkbox"/>	CHECK <input type="checkbox"/>	CASH <input type="checkbox"/>	PAYMENT REC'D <input type="checkbox"/>	\$	
PRODUCT				GALLONS	PRICE	AMOUNT
empty tanks						36.00
PERCENT OF FILL _____ %				CITY _____ %		
CYLINDERS				SALES TAX COUNTY _____ %		
SIZE	NO DEL	NO RET	SALES TAX STATE _____ %			
_____	_____	_____	SALES TAX STATE _____ %			
_____	_____	_____	FUEL TAX FEDERAL _____ ¢			
CUSTOMER'S SIGNATURE _____				FUEL TAX _____ ¢		
SALESPERSON'S SIGNATURE _____				AMOUNT DUE 36.00		

VOLUME DELIVERED HAS BEEN ADJUSTED TO THE VOLUME AT 15 DEGREES CENTIGRADE (60 F)

PROPANE FLAMMABLE GAS-UN1075

SEE BACK FOR IMPORTANT SAFETY AND OTHER INFORMATION

Note: Payment due upon receipt of invoice. A Late Payment Charge, as established by applicable law, will be assessed on invoiced amounts extending beyond the terms of sale

MISSION VALLEY POSTAL STORE  
 SAN DIEGO, California  
 921081520  
 3567760168-0096  
 (800)275-8777 01:49:40 PM

08/10/2004 00 00-00 TIME: 22:57

----- Receipt -----  
 Product Description Unit Price Final Price  
 Great Britain 1 \$4.80  
 Nothern Ireland  
 Letter-Post - Air  
 Issue PVI: \$4.80  
 Total \$4.80  
 Paid by Card \$4.80  
 Account # 04 06  
 Approval #: 46,044  
 Transaction #: 067  
 23 90349 18  
 Receipt#: J03919

Arco AM/PM FAC#05087  
 2340 El Cajon Blvd.  
 San Diego, CA 92115  
 XXXXXXXXXXXXXXX517 DEBIT  
 SEQ# 001004151 AUTH  
 Item Sz Qt  
 Unlead 87 3 19.42  
 42.33  
 0.00  
 0.35  
 42.68  
 PRIMARY ACCOUNT

Bill #: 10034013207-0  
 Clerk: 00

SALE NO: 0000

— All sales final on stamps and postage. —  
 Refunds for gear used services only.  
 Thank you for your business.  
 Customer Ctr

# International Air Waybill

services worldwide

Slender Design

POSTAL ANNEX #241  
 2514 JAMACHA RD #502  
 EL CAJON, CA 92019  
 6196609874  
 COPY  
 06/10/2004 10:53  
 Sale:  
 Transaction # 5  
 Card Type: VISA  
 Acc: \*\*\*\*\*0517  
 Entry: Swiped  
 Sale: 32.01  
 Auth. Code: 321059  
 Response: AP321059  
 2004  
 74 AM

4 Sender's FedEx Account Number  
 A EYES Phone 619-670-9392  
 0 RANCHO ROAD  
 SA State CA  
 ZIP 91941  
 C BALON Phone

4 Express Package Service  
 FedEx Intl. Priority  
 FedEx Intl. First  
 FedEx Intl. Economy  
 Packages up to 150 lbs./68 kg  
 For packages over 150 lbs. (68 kg), use the  
 FedEx Expanded Service Intl. Air Waybill.  
 Not all services and  
 options are available  
 to all destinations.

5 Packaging  
 FedEx Envelope  
 FedEx Pak  
 FedEx 10kg Box  
 FedEx 25kg Box  
 Other  
 These unique brown boxes with special pricing are  
 provided by FedEx for FedEx Intl. Priority only.

6 Special Handling  
 HOLD at FedEx Location  
 SATURDAY Delivery  
 Available to select locations  
 Available for FedEx Intl. Priority only

7a Payment Bill transportation charges to:  
 Sender Acct. No. in Section 1 will be billed.  
 Recipient  
 Third Party  
 Credit Card  
 Cash Check/ Cheque  
 Enter FedEx Acct. No. or Credit Card No. below:  
 FedEx Acct. No. 248543094  
 Credit Card No.  
 Credit Card Exp. Date

7b Payment Bill duties and taxes to:  
 Sender Acct. No. in Section 1 will be billed.  
 Recipient  
 Third Party  
 Enter FedEx Acct. No. below:  
 FedEx Acct. No.

8 Your Internal Billing Reference  
 EYES  
 First 24 characters will appear on invoice.

9 Required Signature  
 Use of this Air Waybill constitutes your agreement to the Conditions of Contract on the back of this Air Waybill, and you represent that the shipment does not require a U.S. State Department License or contain Dangerous Goods. Certain international treaties, including the Warsaw Convention, may apply to this shipment and limit our liability for damage, loss, or delay, as described in the Conditions of Contract.  
 WARNING: These commodities, technology, or software were exported from the United States in accordance with Export Administration Regulations. Diversion contrary to U.S. law prohibited.  
 Signature: Patricia EYES Date Executed: 6/10/04  
 This is not authorization to deliver this shipment without a recipient signature

DELIVERY RECORD LABEL 844553598825  
 DELIVERY REATTEMPT LABEL 844553598825

ISS 31 STONEHEADS Dept./Floor  
 Address WHARF BROOK, HIGH PEAK  
 City DERBYSHIRE State  
 Country ENGLAND ZIP Postal Code SK23  
 Recipient's Tax I.D. number for Customs purposes  
 e.g., GST/RFC/VAT/NEIN, or as locally required

3 Shipment Information  For EU Only: Tick here if goods are not in free circulation and provide C.I.

Total Packages 1 Shipper's Load and Count/SLAC  
 Total Weight lbs. kg DIM in cm

Commodity Description (REQUIRED)	Harmonized Code	Country of Manufacture	Value for Customs (REQUIRED)
PHOTOGRAPAS			\$1
<input type="checkbox"/> No SED required per Exemption <input type="checkbox"/> No SED required, value \$200 or less per Schedule B Commodity number		Total Declared Value for Carriage	Total Value for Customs (Specify Currency) \$1

SED attached (provide export license no. and exp. date or license exception symbol, as EECN if applicable)

For Completion Instructions, see back of fifth page.

FedEx Tracking Number 8445 5359 8825 Form ID No. 0402

464

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GATE 0605

nal Air Waybill

Sender's Copy

POSTAL INDEX #241  
2514 JAMES CHA RD #502  
EL CAJON, CA 92019  
6196609874

**COPY**  
07/02/2004 17:34  
Sale:

Transaction # **4**  
Card Type: **VISA**  
Acc: \*\*\*\*\*0517  
Entry: **Swiped**  
Sale: **32.49**  
Auth. Code: **125424**  
Response: **AP125424**

45 TX  
0.00  
01  
46  
03  
49  
49

2/2004  
3:33 PM

S Phone **619-670-9342**

**UNDO ROAD**

State Province **CA**

ZIP Postal Code **91941**

**DN** Phone

**KADS**  
Dept./Floor

**H. HIGH PEAK**

State Province

Country **ENGLAND** ZIP Postal Code **SK23 7BS**

Recipient's Tax I.D. number for Customs purposes  
e.g., GST/RFC/VAT/INEIN, or as locally required

**3 Shipment Information**  For EU Only Tick here if goods are not in free circulation and provide C I

Total Packages Shipper's Load and Count/SLAC **1** Total Weight **1** lbs. **1** kg **1** DIM **1** in **1** cm

Commodity Description REQUIRED	Harmonized Code	Country of Manufacture	Value for Customs RE C/RFG
<b>PHOTOGRAPHS PERSONAL DOCUMENTS</b>			

For U.S. Export Only Check One  
 No SED required per Exemption  
 No SED required, value \$2500 or less per Schedule B Commodity number  
 SED attached (provide export license no. and exp. date or license exception symbol, W/ECEN if applicable)

Total Declared Value for Carriage  
Total Value for Customs (Specify Currency)

**4 Express Package Service**  
 FedEx Intl. Priority  FedEx Intl. First Available to select locations Higher rates apply  
 FedEx Intl. Economy FedEx Envelope and FedEx Pak rate not available

Packages up to 150 lbs. / 68 kg  
For packages over 150 lbs. / 68 kg, use the FedEx Expanded Service Intl. Air Waybill.

Not all services and options are available to all destinations.

**5 Packaging**  
These unique brown boxes with special pricing are provided by FedEx for FedEx Intl. Priority only.  
 FedEx Envelope  FedEx Pak  FedEx 10kg Box  FedEx 25kg Box  Other

**6 Special Handling**  
 HOLD at FedEx Location  SATURDAY Delivery Available to select locations Available for FedEx Intl. Priority only

**7a Payment Bill transportation charges to:**

Enter FedEx Acct. No. or Credit Card No. below  
 Sender Acct. No. in Section 1 will be billed.  Recipient  Third Party  Credit Card  Cash Check/Cheque  
FedEx Acct. No. **248543094** FedEx Use Only  
Credit Card No.  
Credit Card Exp. Date

**7b Payment Bill duties and taxes to:** ALL shipments can be subject to Customs charges, which FedEx does not estimate prior to clearance.

Enter FedEx Acct. No. below  
 Sender Acct. No. in Section 1 will be billed.  Recipient  Third Party  
FedEx Acct. No.

**8 Your Internal Billing Reference** First 24 characters will appear on invoice.  
**EYES OPTICAL**

**9 Required Signature**

Use of this Air Waybill constitutes your agreement to the Conditions of Contract on the back of this Air Waybill, and you represent that this shipment does not require a U.S. State Department License or contain Dangerous Goods. Certain international treaties, including the Warsaw Convention, may apply to this shipment and limit our liability for damage, loss, or delay, as described in the Conditions of Contract.  
**WARNING:** These commodities, technology, or software were exported from the United States in accordance with Export Administration Regulations. Diversion contrary to U.S. law prohibited.  
Sender's Signature: **H. High Peak** Date Executed: **7/2/04**  
This is not authorization to deliver this shipment without a recipient signature.

For Completion Instructions, see back of fifth page.

FedEx Tracking Number

**8450 7959 3425**

Form I.D. No.

**464**

PART 157593-Rev. Date 1/01  
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**0402**

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73425 JRD LABEL  
845079593425 DELIVERY BEAT/EMPT LABEL

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GBF 10/03

SPRING VALLEY POST OFFICE  
 SPRING VALLEY, California  
 919779998

0567760977-0095  
 (800)275-8777

08/30/2004 02:30:04 PM

Product Description	Sales Receipt		Final Price
	Sale Qty	Unit Price	
Great Britain and Northern Ireland - Air Letter-post			\$5.60
	Issue PVI:		\$5.60
Great Britain and Northern Ireland - Air Letter-post			\$7.55
	Issue PVI:		\$7.55
Great Britain and Northern Ireland - Air Letter-post			\$7.55
	Issue PVI:		\$7.55
Great Britain and Northern Ireland - Air Letter-post			\$6.40
	Issue PVI:		\$6.40
Great Britain and Northern Ireland - Air Letter-post			\$8.70
	Issue PVI:		\$8.70
<b>Total:</b>			<b>\$35.80</b>

Paid by:  
 Debit Card \$35.80  
 Account # XXXXXXXXXXXX0517 Exp. 11/06  
 Approval #: 160059  
 Transaction #: 474  
 23 903491363  
 Receipt#: 002830

Bill#: 1000501976921  
 Clerk: 18

— All sales final on stamps and postage. —  
 Refunds for guaranteed services only.  
 Thank you for your business.  
 Customer Copy

PostalAnnex+ 241  
 2514 Jamacha Rd Ste 502  
 El Cajon, CA 92019-4492  
 Ph: (619) 660-9874  
 Fax: (619) 660-9302

Self Service 25 @ 0.09 2.25 TX  
 Shipment-----

USPS First Class Mail  
 Ship To:  
 Frank Ostroff  
 Cargo Marine Underwriters  
 230-59 Intl Airport Cntr Blvd  
 Jamaica, NY 11413

Package 8.75

SUBTOTAL 11.00  
 TAX:  
 Standard Sta on 2.25 0.17  
 TOTAL 11.17  
 TEND Cash 11.17

Patricia Eyes

01/03/2005

#104585

04:37 PM

Track Your Package at:  
<http://www.postalannex.com>

Thank you for your business,  
 and come again soon!



[HOME](#)

Office Time: Jun 14, 2004 10:56 AM

[List](#) [Shopping Cart](#) [Checkout](#)

**Shipping Information**

Name: Patricia Eyes

Address: 10560 Rancho Road  
La Mesa CA 91941

Country: USA

Your order has been accepted.  
Order Number: COA16781  
Date: June 14, 2004

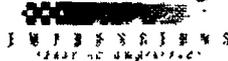
<i>Part Description</i>	<i>QTY</i>	<i>Price EA</i>	<i>Total</i>
28 ALL/Class A and C Manual (Year:1989)	1	\$15.00	\$15.00
		Shipping	\$4.95
		<b>Total</b>	<b>\$19.95</b>

Print a copy of this order for your records.  
You will also be getting a copy of this order via email.  
[Return to Coachmen Home Page](#)

---

If the item you need is not listed, call 877-739-7120  
or  
use our E-assistance form at our [Customer Support page](#).

This ordering system is managed by [Impressions, Inc.](#)



PostalAnnex+ 241  
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El Cajon, CA 92019-4492  
Ph: (619) 660-9874  
Fax: (619) 660-9302

.....  
POSTAL ANNEX #241  
2514 JAMACHA RD #502  
EL CAJON, CA 92019  
6196609874

Self Service	136 @ 0.09	12.24 TX
Office Supply	4 @ 0.59	2.36 TX
Color Copy	68 @ 0.89	60.52 TX
Packing Supply		2.75 TX

SUBTOTAL	77.87
TAX:	
Standard Sta on	77.87 6.03
TOTAL	83.90
TEND MasterCard	83.90

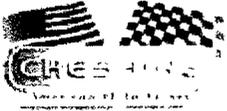
#123572 09/28/2005 04:34 PM

**C O P Y**  
09/28/2005 16:52  
**Sale:**

Transaction # **11**  
Card Type: MasterCard  
Acc: \*\*\*\*\*6887  
Entry: Swiped  
Sale: **83.90**  
Auth.Code: 852154  
Response: AP852154

Track Your Package at:  
<http://www.ranchosandiegopa.com>

Thank you for your business,  
and come again soon!



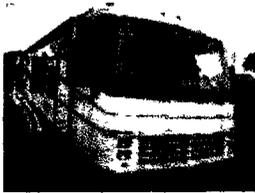
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Used European Motorhomes

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1990, H Reg, A Class, Chevrolet 6.2 Diesel, auto, power steering, gas oven/3 burner hob, microwave, fridge freezer, air con, awning, 6 berth, more details soon.

**SOLD PRICE £19,995 - SOLD**



2002, 02 Reg, 32ft, A Class, 6.8L V10 Triton Petrol, Double Slide Out, Onan Generator, TV & Video, Back Up Camera, AM / FM C.D. Player, Exterior Paint, Hydraulic Jacks, Leather Driver & Passenger Seats, Outside Shower, Awning, Air Conditioning, White & Green, Great Value.

**SOLD PRICE £59,995 - SOLD**



1993, K Reg, Chevrolet 6.2 Diesel, Auto, Bathroom, Air con, TV, Video, Fridge Freezer, power steering, gas oven/3 burner hob, microwave, End Corner Bed, A Great Buy.

**SOLD PRICE £22,995 - SOLD**

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Head Office: Cheshire American Motorhomes, C1, Aqueduct Business Park, Marple, Stockport, Cheshire SK6 5LD  
Telephone: +44 (0) 161 427 6868 - Fax: +44 (0)161 426 0010



**Fleetwood Flair 25Y** 1992 'A' Class RV (26 foot) on dateless registration number. Chassis is Chevrolet P30 and engine is Chevy big block petrol, 7.4 litre 454 cu. in. Automatic transmission with overdrive, mileage is 69,000 miles, MOT & Tax February 2006. This vehicle was personally imported by myself. Although not new this RV is in excellent shape and benefits from a long list of features and upgrades. The layout is as follows, Cab area – twin 'Flexsteel' fully rotateable captains seats, tilttable steering column for easier access. Dinette area – which converts to a double

berth. Entrance door with single electric step. Kitchen area – with stainless double sink with cover, four burner Magic Chef oven (as new), overhead microwave oven and extraction fan, large double door 'Dometic' fridge/freezer (brand new). Separate bathroom – with full size shower with overhead rooflight, washbasin, w.c. and 'Fantastic' fan, plenty of cabinets. Opposite the bathroom is a full length hanging wardrobe with drawers below and cupboard above. Bedroom – is arranged so that you can have it as two very comfortable three feet beds or it can be arranged as a six foot 'Superking' bed, the choice is yours. There are fly screens and aluminium mini blinds to all side windows. There are overhead and dash Air Conditioners, plus ducted central heating. The onboard generator is an 'Onan' 4Kva with only 333 hours on the clock. Water heater is a six gallon 'Atwood', a Pioneer radio/CD is fitted also fold down directional TV antennae is fitted. Exterior wise – there are several basement storage lockers, 4.5 metre awning, stainless steel hubcaps on 16" wheels, tyres are excellent all round. The suspension benefits from additional adjustable air bags. The rear mounted spare wheel sits above a custom-made mirror finish, aluminium rear

bumper. There is a tow bar fitted & a tow dolly (to tow your car behind) is available as a separate item. Ideally this RV could be converted to run on dual fuel LPG. There is provision for a 200 – 250 litre LPG tank, cost of converting using an 'Impco' (recommended) system would be about £2000 and would halve running costs. I am firm on the asking price, so no insults please, and definitely no scammer, Western Union Money Orders or the like, you will be reported! Further details 01752 (Plymouth) 402458, 07976 601402 or email Pullteren@aol.com Price £15,995 (U74-0705)

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2514 Jamacha Rd Ste 502  
El Cajon, CA 92019-4492  
Ph: (619) 660-9874  
Fax: (619) 660-9302

Shipment-----

UPS 3 Day Select Commercial

Ship To:

Sec'y , Federal Maritime Commission  
800 N Capitol St NW  
Washington, DC 20573-0001

Package Id: 41703 25.66

Tracking #: 1Z93XW103946252402

Expected arrival: Wed 10/05 11:59 PM

Notary 10.00

Self Service 44 @ 0.09 3.96 TX

SUBTOTAL 39.62

TAX:

Standard Station 3.96 0.31

TOTAL 39.93

TEND MasterCard 39.93

Patricia Eyes

09/30/2005

#123677

10:39 AM

Track Your Package at:  
<http://www.ranchosandiegopa.com>

Thank you for your business,  
and come again soon!